

# 10 reasons

why solicitors  
turn to us



# ONE. PROACTIVE

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We remain one step ahead by regularly meeting and reporting to our clients and understanding their ever changing requirements. With initiative and determination we work towards exceeding expectations on every case.



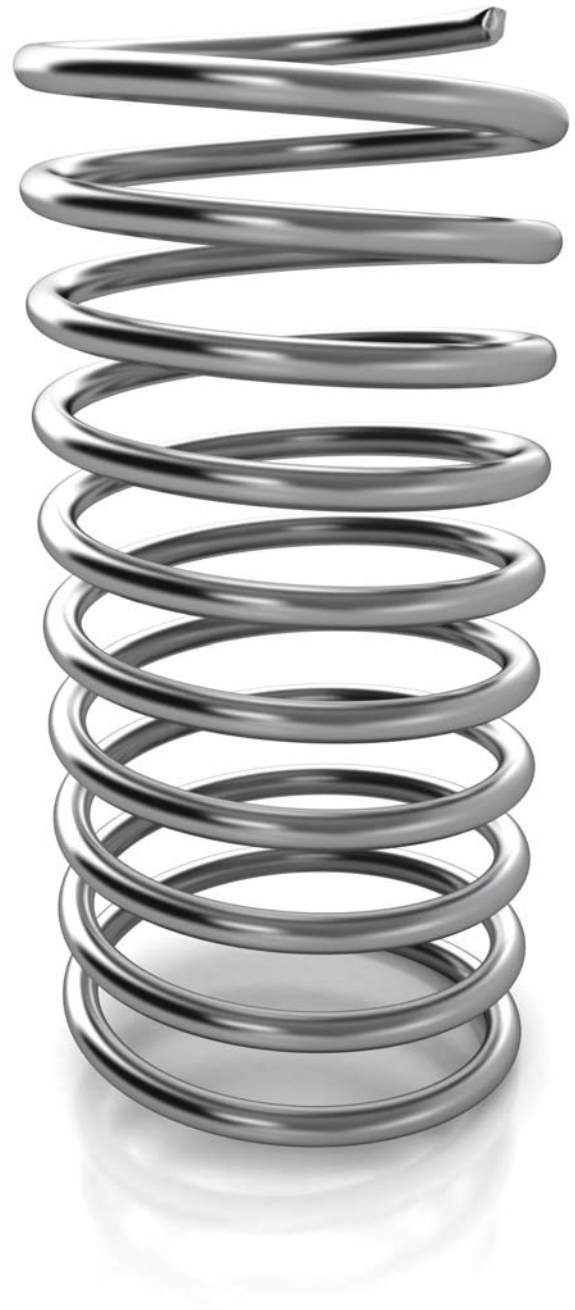
# TWO.

## COLLABORATIVE

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Every aspect of what we do is tailored to ensure that our clients feel confident that we operate no different to what they would expect of an in-house department. Your standards are our standards!

# THREE. FLEXIBLE



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Whether it means attending your office to conduct a case at moment's notice, finding the appropriate person to conduct your case or taking a pragmatic approach to achieve an outstanding result, you can count on us for flexibility.






# **FOUR.** TRANSPARENT

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Via our remote access system and regular reporting our approach ensures our clients understand and support our tactics every step of the way, which enables robust and timely settlements.





# **FIVE.** FORWARD THINKING

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No matter the complexity, understanding the intricacies of your files allows us to plan and anticipate, helping you better manage expectations.







# **SIX.** RESPONSIVE

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Understanding how each and every one of our clients operates in a demanding market place ensures that we deal with all requests irrespective of the size in a timely manner. All of which is overseen by a dedicated client care manager for each firm.






# SEVEN. STRAIGHT TALKING

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At MRN we work extremely hard to equip our clients with the appropriate level of information so you can expect your single point of contact to be knowledgeable, authoritative and offer definitive advice.






# **EIGHT.** INNOVATIVE



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Innovation has always been central to our growth and development, all our systems including our Client Portal have been custom-built to meet and exceed our clients ever changing requirements.



# **NINE.** SECURE

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Our offices and IT systems are monitored 24/7 to ensure that your files are protected at all times. Despite this we have professional indemnity insurances to the tune of millions of pounds.






# TEN. REGULATED

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We cherish the responsibility afforded to us by our clients to conduct their cases and don't underestimate the accountability that comes with this. It is for this reason we are one of the few firms dedicated to costs and fully regulated by the Solicitors Regulation Authority.



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MRN HOMEPAGE**

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